Robiul Ferdous Fahim

Transport & Logistics Operations | M.Sc. Global Logistics

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Profile

M.Sc. Global Logistics student with hands-on experience in transport, last-mile, hub and fleet operations, supported by SAP S/4HANA and data analytics skills. Current work covers fleet dispatch, transport planning, route coordination, shipment execution and exception management, with additional experience in KPI analysis, capacity planning and process optimisation.

Professional Experience

Jun 2026 – Present

Logistics & Courier Operations | Freeway Kurierservice | Mainz, Germany

- Coordinate dispatch operations for 15+ vehicles per shift across a hub-based transport network.
- Plan transport assignments, route allocation and time-critical deliveries.
- Manage shipment exceptions and delivery disruptions to maintain service reliability.
- Coordinate drivers, hub operations and customer requirements for efficient last-mile execution.
- Improve vehicle utilisation by dynamically adapting routes and transport priorities.

Jul 2025 – Feb 2026

Operations & Logistics Intern | PASSNFLY | Barcelona, Spain

- Coordinated multi-location service operations, schedules and operational workflows.
- Resolved service exceptions with customers, providers and internal stakeholders.
- Analysed operational KPIs and capacity data using Excel and Power BI to identify bottlenecks.
- Conducted root-cause analysis and process optimisation to support capacity planning and continuous improvement.

During studies

Yard Marshal | Amazon

- Coordinated inbound/outbound vehicle movements, trailer and dock operations in a high-volume transportation environment.
- Coordinated driver flows and supported shipment handling at the yard.

During studies

Warehouse Associate | DPD

- Sorted parcels and handled loading/unloading in hub operations.
- Supported shipment handling across the hub.

Education

Oct 2026 – Present

M.Sc. Global Logistics | Frankfurt University of Applied Sciences | Germany

Focus: Supply Chain Management, Hub & Transport Logistics, Sustainable Logistics

2021 – 2026

B.A. International Business | OTH Amberg-Weiden | Germany

Focus: Production & Logistics, Business Analytics, Project Management

2017 – 2020

Additional Studies: Computer Science | North South University | Bangladesh

Focus: Data Analytics (Python & R), Artificial Intelligence

Selected Projects

SAP S/4HANA

ERP Process Execution & Production Planning

Executed end-to-end production planning, material planning and procurement processes in SAP S/4HANA across MM, PP and SD. Created material master data, BOMs, routings, MRP requirements and production orders; processed purchase orders and inventory movements.

Tools & methods: SAP S/4HANA (MM, PP, SD), MRP, BOM, Routings

Henkell Freixenet

Electrification of a Predictable Transport Profile

Current Frankfurt UAS course project with Henkell Freixenet assessing the economic and operational feasibility of battery-electric trucks on a recurring route between a Henkell Freixenet site and a customer warehouse. Analysing transport profile, vehicle, charging and infrastructure needs, TCO, CO_2 impact and conditions for a potential pilot.

Tools & methods: Excel, TCO Analysis, Logistics Network Design

Production Logistics

Plant Layout & Material Flow Optimisation

Designed and analysed a factory layout to optimise material flow, intralogistics and transport distances; identified bottlenecks and improved workflow efficiency.

Tools & methods: Value Stream Mapping, Kanban, Travel-Distance Analysis

Skills

IT Skills

- SAP S/4HANA (MM, PP, SD)
- SAP MRP
- Excel (advanced)
- Power BI
- SQL
- Python
- Salesforce
- Power Automate

Professional Skills

- Transport Planning
- Fleet Dispatch
- Route Planning
- Last-Mile Logistics
- Hub Operations
- Capacity Planning
- KPI Analysis
- Process Optimisation
- Supply Chain Management

Languages

English C2 **German** B1 **Bengali** Native

Honours & Awards

- Deutschlandstipendium – Federal Government of Germany and Sponsors
- Stipendium Hungaricum – Government of Hungary
- Regional Champion – Bangladesh Mathematical Olympiad, 2014

Volunteering

- English Teacher – Freiwilligen-Zentrum Wiesbaden e.V.
- Youth & Sustainability Projects – JAAGO Foundation

Interests

Motorsport · Aviation · Hiking · Technology